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Applicant : Janaki P. Kumar
Serial No. : Unknown
Filed : April 14, 2004
Title : RULE TEMPLATES

Art Unit : Unknown
Examiner : Unknown

MAIL STOP PATENT APPLICATION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

This statement is being filed with the application. Accordingly, only copies of foreign patent documents and non-patent literature are enclosed. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: April 14, 2004



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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-171001	Application No. N/A
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant Janaki Kumar	
		Filing Date April 14, 2004	Group Art Unit

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,249,807	06/19/2001	Shaw et al.			
	AB	6,282,565	08/02/2001	Shaw et al.			
	AC	10/777,420	N/A	Kumar			02/12/2004

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AD							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AE	"CRM Systems Section" <u>CRMBuyer Magazine</u> , obtained at http://www.crmbuyer.com/perl/story/20690.html , printed from the Internet on November 17, 2003.
	AF	Starmanns, "Rule-Based Personalization in mySAP CRM E-Commerce", <u>SAP AG</u> , 2003, 78 pages.

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	